

2005-231C 195860

# SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

## SOUTH CAROLINA OPERATIONS

Quarter: July - September

Year: 2008

Vanco Direct USA, LLC

(Company Name)

  
Daisy Vats, Senior Corporate Tax Accountant  
(Signature & Title)

200 S. Wacker Dr., Ste. 1600

(Street/P.O. Box #)

Chicago, IL 60606

(City, State, Zip Code)

	<u>July 2008</u>	<u>August 2008</u>	<u>September 2008</u>
Number of Customer Access Lines	<u>0</u>	<u>0</u>	<u>0</u>
Trouble Reports / Access Line (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Customer Out of Service Clearing Times (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
New Installs Completed within 5 Days (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Commitments Fulfilled (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>

Comments / Explanations:

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